

PARTNERSHIP

RockReturns + ShipHero makes returns easy

ShipHero has partnered up with RockReturns, the reverse logistics leader that restocks 99% of your returned merchandise in a matter of days to be sold as new inventory. RockReturns is your end-to-end returns management team, providing a more cost-effective and meticulous solution. Unlocking revenue from your returns is their sole focus and core business.

[Learn more](#)



Step 1



Returns are received at **RockReturns**

Returns are inspected and validated against the RMA

Step 2



Returns are processed in **ShipHero**

Resellable products are **re-packaged, and re-labeled to your requirements**
Damaged items are removed from circulation

Step 3



Ready-to-Sell

Shipping Plans are created and products are sent to **ShipHero to be received back into inventory**

Why ShipHero Merchants Choose RockReturns



Returns are re-processed into like-new inventory quickly and defective returns are pulled from circulation



No more return backlogs, clogging up financial and ops reports



Seasonality volume spikes are seamlessly managed



Returns are processed directly in your returns management platform



Returned SKUs are tagged accurately for future customers



Pricing is transparent, on a simple per-returned-item basis